

QUALITY MANAGEMENT CONSULTING DIVERSE TECHNICAL KNOWLEDGE EXPERT PROFESSIONAL SERVICE INNOVATIVE SOLUTIONS

## 💭 Авоит GME

GME ENTERPRISES, LLC (GME) is committed to helping federal financial agencies surpass strategic goals. GME is a management consulting firm that applies globallyaccepted, industry-leading knowledge and practices in Risk Management, Operations Management, and Business Performance Improvement services. Our team uses an integrated approach to align your business goals to achieve success while managing risks and ensuring compliance with regulatory requirements. With over three decades of experience in the financial services industry, we offer deep financial services expertise to provide effective support through goal-directed planning, quality performance, timely deliverables submission, and effective cost control for our clients.

#### We understand your challenges, and we offer solutions.

# 🗘 Core Competencies

## **RISK MANAGEMENT**

- Enterprise Risk Management
- Internal Controls (OMB A-123)
- Continuity of Operations Planning
- ng Governance

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## **OPERATIONS MANAGEMENT**

- Organizational Assessments
- Due Diligence
- Program Management/ Support
- Auditing & Compliance Reviews

 Risk Identification, Assessment, Mitigation, & Reporting (IAMR)

- Technical Training
- Mission Support

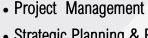
# **BUSINESS PROCESS IMPROVEMENT**

- Organizational Development
- Change Management
- Policy & Guidebook Development

# Certifications & Designations







Strategic Planning & Execution

certified

WBENC

## PAST PERFORMANCE

#### Experian

Fannie Mae | Freddie Mac First Horizon Bank MD Department of Recreation Navy Federal Credit Union Opportunity Bank of Montana Prosperity Bank Rollstone Bank & Trust TD Bank US Dept. of Housing and Urban Development VA Department of Elections VA Department of Historic Resources VA Department of Emergency Management VA Small Business and Supplier Diversity

## NAICS CODES

• 541611	• 541990
• 541618	• 561110
• 541690	• 561410
• 541720	• 611430

UEI: KEMLLN3PRNK6 GSA MAS: 47QRAA22D00AE CAGE: 7EQN0

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#### **PAST PERFORMANCE EXAMPLES**

The GME team employs highly collaborative, proactive, and integrated approaches to help our clients achieve their business objectives GME's accomplishments and select past performance include:

- Provided **Operational Risk Program Execution** and **Change Management Services** for a **national credit union call center**, including the assessment and evaluation of current ERM framework and Call Center operational risk processes, gap analysis, and recommendations/remediation activities to address observed control weakness and assist with managing operational risk.
- Conduct due diligence reviews and risk assessments of national banks, mortgage bankers and Ginnie Mae Issuers. Conduct comprehensive review of compliance with GSE, issuer, or investor requirements; operational policies; reporting, and leading practices to provide assurance to client or identify gaps.
- Completed testing and assessment reviews of Agency Risk Management and Internal Control Standards (ARMICS) for the Commonwealth of Virginia. Engagements included application of qualitative, quantitative and survey methodologies to validate compliance with the ARMICS directive and identify risk or control gaps requiring mitigation.
- Conducted risk assessments of default management policies and procedures for national banks. Engagement included policy development to address gaps, revised quality control and compliance programs, implementation of third-party risk management programs and clarified three lines of defense.
- Provided management consulting support to update and create Continuity of Operations and Disaster Risk Management
  policies and procedures to address identified gaps and deficiencies for a state agency and national government sponsored
  entity, respectively. Our team completed an analysis of Strengths, Weaknesses, Opportunities, and Threats (SWOT) and
  applied the DMAIC (Define, Measure, Analyze, Improve, and Control) lean Six Sigma methodology for effectively manage the
  project and introduce process improvement recommendations.

